

CINOTON

Product Guide & User Manual

General setup, safety, care, and support information

Important: This general guide supplements the product label and the model-specific instructions supplied with your product. Always follow the model-specific instructions first.

Keep this guide for future reference.

Before You Begin

Check your product and installation area before assembly or setup.

- Confirm that the model number on the product matches your order and any model-specific documentation.
- Inspect the product, cable, plug, mounting hardware, and accessories for visible damage. Do not use damaged components.
- Keep packaging and small parts away from children and pets.
- Use the product only in the environment and electrical conditions stated on its rating label.

Electrical and mounting safety

- Disconnect power before cleaning, assembling, or servicing any hardwired product.
- Hardwired, ceiling-mounted, or structural installation should be completed by a qualified professional where required by local codes.
- Do not modify wiring, power adapters, plugs, housings, or safety components.
- Keep indoor-rated products away from water, excessive humidity, and outdoor exposure.

What to keep

- Model and serial information from the product label.
- Order confirmation and proof of purchase.
- Any model-specific quick-start card, installation sheet, and included hardware list.

Setup & Everyday Use

Physical setup

- Place or mount the product on a stable surface using only the supplied or specified hardware.
- Route cables so they are not pinched, sharply bent, covered by rugs, or exposed to foot traffic.
- After assembly, confirm that all connections and fasteners are secure before applying power.

App and voice setup

- Install the CINOTON-compatible app identified on the product page or in the model-specific insert.
- Enable Bluetooth and connect your phone to the supported Wi-Fi band when pairing is required.
- Place the product in pairing mode using the control sequence provided with that model.
- Complete device naming and room assignment in the app before linking a compatible voice assistant.

Controls and operation

- Use only supported brightness, color, speed, timer, and scene controls for your model.
- Allow moving or heat-producing parts to stop or cool before touching or cleaning them.
- If the product behaves unexpectedly, turn it off and disconnect power before inspecting it.

Care, Troubleshooting & Support

Care

- Turn off and disconnect the product before cleaning.
- Use a soft, dry cloth. Do not use abrasive cleaners, solvents, or sprays directly on the product.
- Periodically check mounting points, cables, and ventilation openings.

Quick troubleshooting

- No power: verify the outlet, circuit, wall switch, adapter, and all product connections.
- App cannot find the product: move the phone closer, confirm Bluetooth and supported Wi-Fi are enabled, then retry pairing.
- Voice control is unavailable: confirm the product is online in its app and relink the compatible voice service.
- Unusual noise, odor, heat, or movement: stop using the product immediately and contact support.

Support

For model-specific help, use the contact details published on the CINOTON store. Include the product model, order number, a concise description of the issue, and photos or video when relevant.

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